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THE COMMONWEALTH OF MASSACHUSETTS
OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DEPARTMENT OF TELECOMMUNICATIONS & ENERGY

ONE SOUTH STATION
BOSTON, MA 02110
(617) 305-3500

JANE SWIFT
GOVERNOR

JENNIFER DAVIS CAREY
DIRECTOR OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

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June 28, 2002

Marlene H. Dortch, Commission Secretary
Office of the Secretary
Federal Communications Commission
445 12th Street, SW, Room TW-A325
Washington, DC 20554

RE: CC Docket No. 98-67
In the Matter of Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities

Dear Ms. Dortch:

The Massachusetts Department of Telecommunications and Energy ("MDTE") respectfully submits this filing in compliance with the Federal Communications Commission's ("Commission") requirement that states and TRS (telecommunications relay services) providers submit annual consumer complaint log summaries on or before July 1, 2002.

For the period from June 1, 2001 through May 31, 2002, the MDTE received no consumer complaints alleging a violation of federal TRS minimum standards. The MDTE will continue to monitor the state of TRS in Massachusetts in order to assist the Commission in spotting national trends that may lend themselves to coordinated solutions.

Sincerely,

Michael Isenberg

Michael Isenberg
Director, Telecommunications Division, MDTE

cc: Erica Myers, Consumer and Govt. Affairs Bureau,
Disability Rights Office, FCC

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FAX: (617) 345-9101 TTY: (800) 323-3298
www.mass.gov/dpu