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The Lifeline and Linkup Program

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September 26, 2000

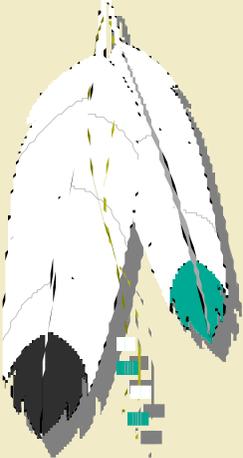


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The Lifeline & Linkup Program

- Overview of Tribal Lands Initiative
 - Lifeline provides support to help pay the costs of monthly telephone service
 - Most qualifying customers will receive telephone service for \$1 per month, with an expected maximum of \$10 per month
 - Linkup provides support to help pay the cost of hooking up your telephone and certain other one time costs
 - Qualifying customers may receive up to \$100 for these charges

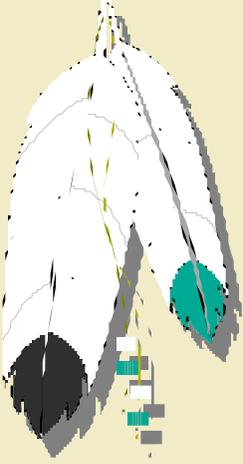


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The Lifeline & Linkup Program

- Tribal Land Lifeline Support
 - The phone company will credit your bill for monthly local service up to \$36.35
 - You will have to pay at least \$1 per month
 - Most customers will receive local service for \$1 per month and not more than \$10 per month
 - You will have to pay the full cost of monthly service for additional lines

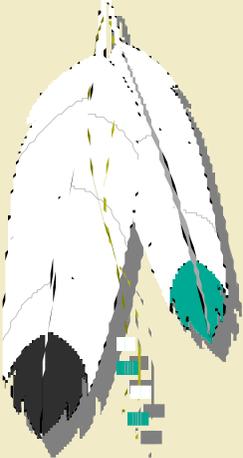


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The Lifeline & Linkup Program

- Tribal Land Linkup Support
 - The phone company will credit your bill for hook up costs up to \$100
 - You will have to pay 50% of the first \$60 of the hook up charges
 - The support covers regular hook up costs, costs to extend lines, other construction costs, and the cost of roof top receivers for wireless or satellite service

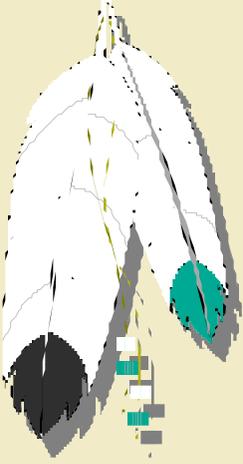


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The Lifeline & Linkup Program

- Who Qualifies for the Tribal Lands Program?
 - All Low Income individuals living on tribal lands
 - Generally customers receiving support from any of these federal programs or the state equivalent:
 - Medicaid, Foodstamps, Supplemental Security Income, federal public housing assistance or Low Income Home Energy Assistance program
 - BIA general assistance, Temporary Assistance for Needy Families, Head Start (if income eligible) or free meals under the National School Lunch program



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The Lifeline & Linkup Program

- How Do You Get Support?
 - **Sign up** with a telecommunications carrier
 - Your telecommunications carrier will help you
 - Telecommunications carriers are required to advertise the program, but you do not need to wait to see an ad
 - Contact a company that provides telephone service in your area and inform them that you want to participate in the tribal lands lifeline and linkup program
 - Certify that you qualify under one of the federal programs mentioned in the previous slide

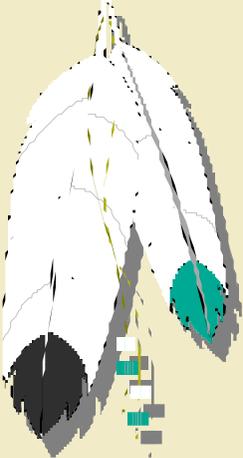


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- What is Required of Telecommunications Providers?
 - All eligible telecommunications carriers serving tribal lands must make these programs available if requested by a qualifying customer
 - They **must** offer the program by October 1, 2000
 - They must let customers know that this program is available

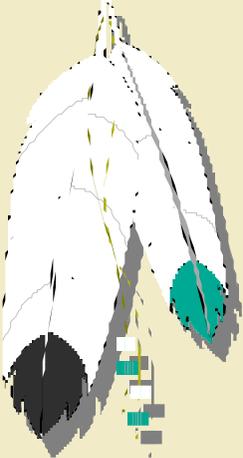


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The Lifeline & Linkup Program

- How Do You Help?
 - Let your friends and neighbors know about the program
 - Help telecommunications providers design and target advertising to reach eligible customers
 - Make the FCC and your state commissions aware of any problems

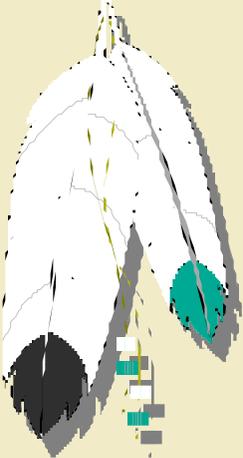


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- What If I Don't Live on a Tribal Land?
 - You may still qualify for lifeline and linkup funding
 - You will qualify if you are a low income customer receiving support from any of these federal programs or the state equivalent:
 - Medicaid, Foodstamps, Supplemental Security Income, federal public housing assistance or Low Income Home Energy Assistance program
 - Contact your telecommunications carrier to register

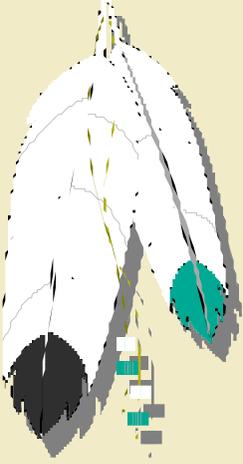


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The Lifeline & Linkup Program

- What If I Don't Live on a Tribal Land?
 - Lifeline support is available up to \$11.35 per month, however it varies by state and based on the cost of phone service
 - Linkup support is available to reduce installation charges by 50% up to \$30, and a deferred payment schedule for up to \$200 in past charges with no interest
 - Linkup is limited to installation charges



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- I would be happy to answer any questions

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